

Support



Perform your best with the help of a Business Consultant

When you enlist the services of a personal consultant, you have phone and email access to an experienced home inspector – both in the field and after an inspection. He's ready with advice when you need it most.

ABOUT THE PROGRAM

Carson Dunlop has joined forces with Kevin O'Hornett and *ProSpex* to offer you a home inspector analyst and consultant. As your backup and as a source of information and support, Kevin is available to help while you're inspecting a home. He will provide the information you need to complete the inspection successfully and write the report competently. Typical questions may include:

- What am I looking at?
- Is it working properly?
- Is it assembled, located, attached, and supported in accordance with generally established practices?
- Are there missing, deteriorated, or damaged components?
- Is evidence of structural movement normal or unusual?
- What do I tell my customer?
- What do I put in the report? How do I write my findings and recommendations?

Even before you get into the field, Kevin is available to help you set up a contract and a comprehensive report format that will minimize risk and maximize return. Not only will you perform better inspections, you'll write better reports.

While this service is essential to help refine your skills, it can also help build your business. Kevin will provide valuable business and marketing information, as well as assisting with customer complaints.

HOW TO GET STARTED

To take advantage of this valuable service, contact Kevin O'Hornett. Go to www.prospex.us, email Kevin@ProSpex.us or call (303) 517-1980.

ABOUT YOUR BUSINESS CONSULTANT



Meet Kevin O'Hornett – a pioneer in home inspection with over 25 years experience. He has the knowledge and wisdom to answer all of your home inspection questions. What's more, he will help you get the report wording right on technical issues and provide advice on the documents that protect you. He also knows how to build a business – you can count on Kevin for helpful marketing advice.

WHAT IT COSTS

Kevin's services are offered through *ProSpex*. By becoming an annual subscriber, you can call or email Kevin whenever necessary - from your office or directly from the field during a inspection. The annual subscription fee is \$350, although new ProSpex subscribers receive a \$100 discount to "test drive" the services for the first year.

BUSINESS CONSULTANT